



December 2021

Dear Client,

Effective February 1st, 2022 we will be raising our prices in order to continue to provide the level of excellent care and service you and your dogs have come to expect and deserve.

We can not believe the times that we are in, the ups and downs we have endured and continue to go through. Covid, travel restrictions, staffing shortages, Canine Influenza, just to name a few. We remain thankful for our clients and the dogs we get to take care of. This truly keeps us going!!! Costs have risen tremendously for our industry (and we know across the board for everyone and everything) and so we are forced to raise our prices to maintain our quality of business and maintain operations. This year we replaced all the astro turf in our play areas for the dogs. It included a new drainage system to help with sanitation. We installed new vinyl fencing/gates, and a new roll up door. Our grooming room got a makeover. Additionally we focused on staff appreciation and education. We strive to improve the customer experience to be able to cater to each of your dog's specific needs.

Once again, we can't stress enough how incredibly appreciative we are to our clients, along with your understanding and continued support. Without this, we would not be where we are. Grateful Dogs staff loves what they do. We remain committed to staying open and providing a safe, fun and loving environment for your pups. We remain dedicated to continually adjust in these crazy times the best we can!

We wish you all a Healthy Holiday Season with best wishes for 2022.

Sincerely,

Grateful Dogs Management