

# MEMORIAL DAY HOLIDAY PROCEDURES & RESERVATION FORM

## Making a Reservation

- To book your holiday boarding stay we require a reservation slip, plus a \$35 non-refundable deposit, \$30 if paid by cash or check. This deposit will be applied as \$35 towards your stay.
- Please fill out your slip completely, with approximate drop off and pick up times. Don't forget our hours are limited during the holidays. See attached holiday hours of operation.
- We must have a valid credit card on file to process your reservation.
- We do not offer any discounts during holidays.
- Due to high demand for boarding during this time, we require a minimum stay of 2 consecutive nights during all holidays.

## Cancellation Policy

- If you cancel your reservation, you will forfeit your deposit.
- All cancellations must be made 48 hours in advance of your stay. If you fail to give required notice, you will be charged the cost of your first nights stay.
- Failure to cancel your reservation will be considered a "no-show". All no-shows will be charged for their full intended stay.
- All cancellation fees will be charged to your credit card on file.

## Checking In

- Please note our hours of operations, as they change during holidays, and this may affect early flights.
- Please allow extra time for check in. This is a busy time and more information may be required from you.
- Only bring the amount of food essential to your dog's stay. We will have limited space in the kitchen. If you bring a 40lb container for a two-day stay, we will take the amount needed and return your food & container.
- Please have all food in sealable containers. Large zip lock bags work great. We cannot accept food in garbage bags. These bags tear and create hazardous situations for dogs that may have food allergies.
- Clearly mark all food containers/bags, cans, scoops, etc. We will not be able to mark your belongings for you during this busy time.
- Grooming services are on a first-come first-serve basis. Spaces are limited.
- **Please remember, dogs being dropped off for overnight stays must be here by 2pm, puppies and high-energy dogs by 12pm.** Please help us by following these procedures; your dogs will thank you.

-----Please cut along dotted line and retain upper portion-----

## HOLIDAY RESERVATION FOR MEMORIAL DAY

PLEASE RESERVE SPACE FOR: \_\_\_\_\_

(DOGS FIRST/ LAST NAME)

HE/SHE WILL BE DROPPED OFF ON: \_\_\_\_\_ AT: \_\_\_\_\_

(DATE)

(TIME)

AND PICKED UP ON: \_\_\_\_\_ AT: \_\_\_\_\_

(DATE)

(TIME)

MY \$35 NON-REFUNDABLE HOLIDAY DEPOSIT IS IN THE FORM OF: **Visa/MasterCard** **Cash** or **Check** (circle one)

(\$30 if paid by cash or check)

HAS YOUR DOG PREVIOUSLY BOARDED AT GRATEFUL DOGS? **YES / NO** (circle one)

**\*By signing below, I affirm that I have read and understand the Grateful Dogs Holiday Procedures & Cancellation policy and my valid credit card is on file.** \_\_\_\_\_ (Owner's Signature)

YOUR NAME: \_\_\_\_\_ PHONE NUMBER: \_\_\_\_\_

(PLEASE PRINT)

E-MAIL ADDRESS: \_\_\_\_\_

(E-MAIL ADDRESS IS REQUIRED)

<b>GRATEFUL DOGS STAFF ONLY:</b>	DEPOSIT INFORMATION: _____	<b>CONFIRMED / WAITLISTED</b>
DATE RECEIVED: _____	CREDIT CARD ON FILE CHECKED: _____	CHECK BOOK FOR VAN: _____
VACCINATIONS CHECKED: _____	RESERVATION INPUTED: _____	