



December 1st, 2016

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www.gratefuldogs.net

Dear Grateful Dogs Valued Customers,

We love what we do here at Grateful Dogs and want to thank you for entrusting us to care for your furry family members. We are so proud of how hard our staff works to bring you the level of care your dog deserves. Our hearts are filled with gratitude for our dedicated clients and amazing staff.

Effective January 2017 we will be raising our prices to help mitigate the rising cost of doing business in the state of California. This combined with the regular annual cost increases we incur such as rents, utilities, payroll and insurance have brought us to this point. While we feel the premium service we offer is incredibly valuable, raising our prices is something that weighs heavily on us. Our main focus is to make your life easier and we love to do that by caring for your dog.

On a positive note, we are working on a few exciting changes. We are in the process of implementing new software programs to ease our daily operations and to increase staff training & knowledge. In the near future we will be giving you more access to records and better ways to communicate with us. We also continue to make physical changes to the Clubhouse to improve your dogs' experience while here.

The new pricing will go into effect January 1st, 2017, however, all boarding stays started in 2016 will have the 2016 pricing honored.

Thank you for your understanding, cooperation and continued support. We remain committed to providing the happiest & safest cage free environment for your pups.

Yours,

Deb & DJ